



Frequently Asked Questions:

Can you fly in a city centre?

The answer to this is yes. We have gained an OSC special exemption from the CAA that allows us to fly within 15m of any building/people/vehicle/congested area. If you have a shoot in a congested area please contact us to discuss the specific details.

What are our flight restrictions?

Our CAA license allows us to fly up to an altitude of 400ft and 500m away from where we're operating. We can fly 15m from any building/people/vehicle/congested area.

What cameras and lenses can you fly?

Our heavy lift Alta 8/Movi pro set up can carry camera packages up to 6kg. So this would enable us to carry an Alexa mini/Red Weapon with most prime cine lenses and full lens control. The lighter the payload the longer we can stay in the air for each flight so we always prefer lighter components but if you want to fly with your anamorphic lenses and full lens control we can do it!

Are you fully insured?

We have full UAV public liability insurance up to £10,000,000 and full equipment cover for our own equipment. If you'd like to fly a specific piece of equipment you'd either need to have your own insurance or speak to us about having it covered by ours for an additional fee.

What weather conditions can you fly in?

Our drones are designed to deal with the British weather to some extent. We can fly in light rain and winds up to 25mph in most locations and 20mph in congested areas. We use wind meters on location to determine the wind speeds if they seem high.

What if the weather is too bad to fly in?

We have a 24 hour cancellation policy. We will monitor the weather in the days leading up to a shoot and communicate with the client if the weather is looking like it will be difficult for us to fly. The decision is then the clients as to whether

they want to go ahead with the shoot. If the shoot has not been cancelled within 24 hours the client must pay our full rate regardless of if we can fly or not.

How fast can you fly?

Our drones can reach speeds of up to 50mph given the space!

How close can you get to people?

We can get to within 2m of a person if they are part of a production, under our control and the shot is well planned. For members of the public we need to be 15m away.

What permissions do we need to fly at a specific location?

Our license allows us to fly in most locations without any further airspace permissions. In some areas, such as London, we need to notify the CAA that we intend to carry out operations in marked airspace. This is something that we will take care of at no extra charge. We usually need to allow 7 days notice to get the permission granted. We need permission from the landowner of the location we will be flying at.

How long can we fly for?

With a standard heavy lift set up we can usually fly for between 8-10 minutes per flight depending on camera and lens weight. It takes us roughly 2-3 minutes to change batteries and get back up in the air. We have enough batteries and mobile charging equipment to keep flying all day.

Can we fly outside of the UK?

Yes we can. We have a specific UAV we use for foreign shoots that enables us to carry all the batteries we need in our hand luggage on most international flights. Most countries have their own specific drone laws. We will look into this on an individual basis and will usually be able to sort permission to fly. We have flown in Vietnam, Zimbabwe, Saudi Arabia, Russia, Kuwait and Italy.